

Getting the most out of your U-Pass

Getting started with your Ventra Transit Account is easy. Below are some helpful hints and details.

- Register your Ventra U-Pass permit to protect purchased passes and transit value by visiting our website at ventrachicago.com or by calling [1.877.NOW.VENTRA](tel:1877NOWVENTRA)
- Full fare passes and transit value for the CTA and Pace can be added online or by phone, at Ventra vending machines, and at all participating Ventra retail locations

Note: Your Ventra U-Pass permit can be used for transit only; there is no prepaid debit option.

U-PASS

Your guide to getting around



1.888.YOUR.CTA

transitchicago.com



About your Ventra U-Pass

This fall, the CTA and U-Pass will transition to Ventra™, the easy new way to pay for trains and buses on the CTA and Pace. Below, you'll find some general information to help you become familiar with your new Ventra U-Pass.

- Your U-Pass provides unlimited rides on the CTA during your enrollment as a full-time student
- You will no longer need to obtain a new U-Pass every semester
- As long as you're enrolled full-time in school, your U-Pass privileges will be loaded onto your card automatically
- Add full fare passes and transit value to your Ventra U-Pass:
 - Use on the CTA when school is not in session or when you do not qualify as a full-time student
 - Use on Pace year-round
- Your U-Pass is good for five years, and your transit account will stay active when you're not in school

U-Pass replacement, rules and regulations

As you begin to use your U-Pass, please be aware of the following rules for being a U-Pass cardholder.

- Handle your card carefully. There is a replacement fee if your card stops working as a result of abuse
- Your U-Pass is for your use only and cannot be transferred or sold. If this rule is violated, we reserve the right to confiscate the card and prohibit you from having a U-Pass for a full year, and/or press criminal charges
- If your card is damaged, lost or stolen, visit your school's U-Pass administrator to complete a report and request a new card. A non-refundable replacement fee (\$50) will be collected for a lost/stolen/damaged card